Charles M. Palmer Director

INFORMATIONAL LETTER NO.1238

DATE: April 24, 2013

TO: Iowa Medicaid Federally Qualified Health Centers (FQHC) and Indian Health

Services (IHS)

ISSUED BY: Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

RE: Billing for Dental Encounters at Federally Qualified Health Centers and Indian

Health Services

EFFECTIVE: July 1, 2013

Effective July 1, 2013, dental services provided at a FQHC and an IHS must be billed on the dental claim form, ADA 2006 or ADA 2012. Dental procedure codes ("D" codes) should no longer be billed on the CMS1500. This change is being made in order to allow for more accurate reporting of dental procedures provided.

Procedure code D9999 must always be billed on the first line of the claim form, or the claim will deny. Changes to the Medicaid claims payment system have been made that will generate reimbursement for the encounter. Do not use T1015 on the dental claim form. All other dental procedures provided during the encounter should be billed on the subsequent claim lines. Area of oral cavity, tooth number and surface should also be entered, if applicable. Enter "0.00" in the fee area for each procedure provided.

If medical services are also provided on the same date as dental services, the medical services should be billed separately on the CMS 1500 claim format, using procedure code T1015 for the medical encounter and the medical procedures provided on the subsequent lines. Although only one encounter payment per day is allowed, federal reporting requirements increasingly necessitate tracking of services provided. Therefore, it is important that all medical and dental services provided be reported on claims.

A sample of the 2012 ADA claim form and billing instructions are available at: http://www.ime.state.ia.us/Providers/ClaimsPage.html. Be sure to review the new billing instructions prior to submitting the 2012 ADA claim form as instructions have changed.

Medicaid continues to encourage and promote the use of electronic billing as the most accurate and efficient method of claims submission. Postage expense for mailing paper claims is eliminated and payment of electronic claims is faster. Additional information regarding the Electronic Data Interchange Support Services (EDISS) billing can be obtained on the IME website at: http://www.ime.state.ia.us/providers/claims.html.

The IME appreciates your continued partnership as we work to improve the claim processing service quality and accuracy. If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909, locally in Des Moines at 515-256-4609 or via email at imeproviderservices@dhs.state.ia.us.